

COMMISSIONERS
DOUG LITTLE – Interim Chairman
BOB STUMP
BOB BURNS
TOM FORESE



ORIGINAL



0000168850

ARIZONA CORPORATION COMMISSION

To: Docket Control

RE: Liberty Water – Black Mountain Sewer
Docket No. SW-02361A-15-0206, SW-02361A-15-0207

Please docket the attached ___38___ customer comments OPPOSED to a rate increase.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

MAR 07 2016

DOCKETED BY	<i>[Signature]</i>
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RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 MAR 7 6:10:03

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 1/29/2016
Opinion Number: 2016 - 128606		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed		Closed Date: 1/29/2016 8:13 AM

First Name: Floye	Last Name: Berlant	Account Name: Floye Berlant
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266
Home: <<< REDACTED >>>		

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207	Docket Position: Against
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01/25/2016

Commission Members,

We reside in the Winfield community located in North Scottsdale. Liberty Utilities (Black Mountain Sewer Corp.) is a private sewer company that services our development. They have applied to the Arizona Corporation Commission to raise our sewer rates to \$79.20 plus a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77. If approved, the monthly surcharge could be increased over time to a cap of \$15.00 per month without further approval by the ACC.

These pending rate hikes are totally out of line. We are currently paying higher rates than any of our neighboring Scottsdale homeowners. If given a choice, we would immediately drop Liberty Utilities and join the company that services our area.

The residents of Winfield are not asking for free service; we are more than willing to pay our fair share. However, we feel abused and need your protection from a predatory monopoly. Please review comparable sewer rates for other homeowners in our area and keep us in line with them.

Thanks for your help.

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/29/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 1/29/2016
Opinion Number: 2016 - 128607	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/29/2016 8:25 AM	

First Name: Tedric V. & Karyn S.	Last Name: Coleman	Account Name: Tedric V. & Karyn S. Coleman
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207	Docket Position: Against
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January 24, 2016

Dear Commissioners:

Please accept this letter opposing the latest rate increase requested by Liberty Utilities for sewer services to the North Scottsdale areas to which they provide services. Their present rates are now nearly 300% greater than those of the other homeowners of the City of Scottsdale.

Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission (ACC) to raise our sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77.

If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval by the ACC to a total monthly bill of \$94.20 in the future.

I strongly oppose this application, docket Nos. SW-02361A-15-0206/15-0207, considering Liberty Utilities (Black Mountain sewer Corp) has been granted numerous rate increases over the recent number of years that has grown their utility rates that already greatly exceeds those of the City of Scottsdale and all other utility company's providing similar services.

Thank you in advance for rejecting this application for a proposed rate increase.

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Sincerely,

<<< REDACTED >>>

<<< REDACTED >>>

Scottsdale, AZ 85266

		Investigation	
Date:	Analyst:	Submitted By:	Type:
1/29/2016	Michael Buck	Telephone	Investigation
Entered for the record and docketed. Closed			

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 1/29/2016
Opinion Number: 2016 - 128609	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/29/2016 8:47 AM	

First Name: Wilma M.	Last Name: Knapp	Account Name: Wilma M. Knapp
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207	Docket Position: Against
---	---------------------------------

January 24, 2016

Dear Commissioners:

Please accept this letter opposing the latest rate increase requested by Liberty Utilities for sewer services to the North Scottsdale areas to which they provide services. Their present rates are now nearly 300% greater than those of the other homeowners of the City of Scottsdale.

Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission (ACC) to raise our sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77.

If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval by the ACC to a total monthly bill of \$94.20 in the future.

I strongly oppose this application, docket Nos. SW-02361A-15-0206/15-0207, considering Liberty Utilities (Black Mountain sewer Corp) has been granted numerous rate increases over the recent number of years that has grown their utility rates that already greatly exceeds those of the City of Scottsdale and all other utility company's providing similar services.

Thank you in advance for rejecting this application for a proposed rate increase.

Sincerely,

<<< REDACTED >>>

<<< REDACTED >>>

Scottsdale, AZ 85266-4204

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Date:	Analyst:	Investigation Submitted By:	Type:
1/29/2016	Michael Buck	Telephone	Investigation
Entered for the record and docketed. Closed			

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 1/29/2016
Opinion Number: 2016 - 128612		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed		Closed Date: 1/29/2016 9:10 AM

First Name: David M.	Last Name: Cyiti	Account Name: David M. Cyiti
Address: <<< REDACTED >>>		
City:	State: AZ	Zip Code:

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207	Docket Position: Against
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Dear Commissioners:

Please accept this letter opposing the latest rate increase requested by Liberty Utilities for sewer services to the North Scottsdale areas to which they provide services. Their present rates are now nearly 300% greater than those of the other homeowners of the City of Scottsdale.

Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission (ACC) to raise our sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77.

If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval by the ACC to a total monthly bill of \$94.20 in the future.

I strongly oppose this application, docket Nos. SW-02361A-15-0206/15-0207, considering Liberty Utilities (Black Mountain sewer Corp) has been granted numerous rate increases over the recent number of years that has grown their utility rates that already greatly exceeds those of the City of Scottsdale and all other utility company's providing similar services.

Thank you in advance for rejecting this application for a proposed rate increase.

Sincerely,

Name: David M. Cyiti

Street Address: <<< REDACTED >>>

Scottsdale, AZ 85266

Date:	Analyst:	Investigation Submitted By:	Type:
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SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

1/29/2016

Michael Buck

Telephone

Investigation

Entered for the record and docketed. Closed

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 1/29/2016
Opinion Number: 2016 - 128615	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/29/2016 9:53 AM	

First Name: Karen & Larry	Last Name: Anderson	Account Name: Karen & Larry Anderson
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Address: <<< REDACTED >>>

City: Scottsdale	State: AZ	Zip Code: 85266
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Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

January 25, 2016

It has come to our attention that Liberty Utilities has proposed a rate increase for sewer services in our community, Winfield Owners Association, Scottsdale, AZ. This change would result in an increase from our current monthly rate of \$65.42 to \$79.20 plus a monthly surcharge of \$8.57, bringing the total to \$87.77 per month.

We strongly object to any increase by Liberty Utilities, whose rates are already more than twice the average for sewer costs in the US. Their fees are outrageous, even compared to the cost for the same service by the City of Scottsdale for neighboring communities. AZ Central has published the 2015 average sewer rates for a residential family of four as follows:

Mesa \$23.62

Phoenix \$28.54

Tucson \$43.89

With average sewer bills in the US of \$10 to \$30 per month, Liberty Utilities should not be able to justify increasing their rates to nearly three times that amount.

Please review the proposed change very carefully.

Sincerely,

Karen & Larry Anderson

<<< REDACTED >>>

Scottsdale, AZ 85266

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Date:	Analyst:	Investigation Submitted By:	Type:
1/29/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed			

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 1/28/2016
Opinion Number: 2016 - 128596	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/28/2016 12:33 PM	

First Name: Frank	Last Name: Cali	Account Name: Frank Cali
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Address:

City:	State:	Zip Code:
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Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207

<<< REDACTED >>>

Sent: Monday, January 25, 2016 11:06 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

<<< REDACTED >>>

Subject: Email from Public for Utilities Division

Dear sirs,

I am a resident in Winfield HOA, north Scottsdale. My sewer service is by Liberty, Black Mountain.

I am a Scottsdale citizen. Our community is under the control of a private sewer system and we had no input or choice in this .

We are already paying higher rates than our fellow citizens of Scottsdale and now are notified of further rate hikes that border on being confiscatory. This is unjustified, unfair, and puts our property values in jeopardy. We are mostly a retirement community and as such need protection from predatory monopolies who can and definitely would take as much as they can get from us.

Please review comparable sewer rates for my Scottsdale neighbors and keep us in line with the fair rates charged to them.

This is your mission and duty; to protect and serve the citizens not to allow predatory monopolies to severely abuse us.

Very sincerely,

<<< REDACTED >>>

Investigation

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Date:

1/28/2016

Analyst:

Jenny Gomez

Submitted By:

Telephone

Type:

Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0206

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 1/26/2016
Opinion Number: 2016 - 128547		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/26/2016 8:21 AM	

First Name: Marc	Last Name: Feldman	Account Name: Marc Feldman
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266
Cell: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0206

Docket Position: Against

we wish to register our position that we oppose the approval of the application for a rate increase by Liberty Utilities in Docket Nos. SW-02361A-15-206/15-0207.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
1/26/2016	Tom Davis	Other	Investigation
Entered for the record and docketed CLOSED			

SW-02361A-15-0206

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 1/26/2016
Opinion Number: 2016 - 128557	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/26/2016 12:48 PM	

First Name: Helena	Last Name: Melnick	Account Name: Helena Melnick
Address: <<< REDACTED >>>		
City: Scottsdsle	State: AZ	Zip Code: 85266
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0206	Docket Position: Against
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My husband and I wish to register our opposition. We oppose the approval of the application for a rate increase by Liberty Utilities in docket nos. SW02361A-15-206/15-0207

		Investigation	
Date:	Analyst:	Submitted By:	Type:
1/26/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

SW-02361A-15-0206

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 1/26/2016
Opinion Number: 2016 - 128513 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/26/2016 12:42 PM

First Name: Victoria **Last Name:** Wilson **Account Name:** Victoria Wilson
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>> **Home:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0206 **Docket Position:** Against

We wish to express our extreme opposition to Liberty Water raising our rates to somewhere close to \$100 a month. This is absolutely ridiculous for sewer services when others are paying in the \$20+- range in other areas. This is discrimination and totally unfair to the homeowners in the Winfield sub-division. We ask for your assistance to make sure that this extreme increase is not allowed.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
1/26/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

SW-02361A-15-0206

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 1/26/2016
Opinion Number: 2016 - 128554	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/26/2016 12:45 PM	

First Name: Jerry and Vicki	Last Name: Lahman	Account Name: Jerry and Vicki Lahman
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Address: <<< REDACTED >>>

City: Scottsdale	State: AZ	Zip Code: 85266
Cell: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0206

Docket Position: Against

January 24, 2016 Arizona Corporation Commission Consumer Services Section 1200 West Washington Phoenix, AZ 85007 RE: Docket Nos. SW-02361A-15-0206/15-0207 (Application for a rate increase by Liberty Utilities) Dear Commissioners: Please accept this letter opposing the latest rate increase requested by Liberty Utilities for sewer services to the North Scottsdale areas to which they provide services. Their present rates are now nearly 300% greater than those of the other homeowners of the City of Scottsdale. Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission (ACC) to raise our sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77. If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval by the ACC to a total monthly bill of \$94.20 in the future. I strongly oppose this application, docket Nos. SW-02361A-15-0206/15-0207, considering Liberty Utilities (Black Mountain sewer Corp) has been granted numerous rate increases over the recent number of years that has grown their utility rates that already greatly exceeds those of the City of Scottsdale and all other utility company's providing similar services. Thank you in advance for rejecting this application for a proposed rate increase. Sincerely, Name: Vicki and Jerry Lahman Street Address: 7419 E. Evening Glow Drive Scottsdale, AZ 85266

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/26/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

SW-02361A-15-0206

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 1/26/2016
Opinion Number: 2016 - 128558 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/26/2016 12:46 PM

First Name: Jack **Last Name:** Gustin **Account Name:** Jack Gustin
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0206

Docket Position: Against

I am opposed to the requested rate hike proposed by Black Mountain Sewer. As a utility, there are certain liberties provided in order to maintain a level of financial success. However, those same utilities need to assure the public that the rate increases are appropriate and do not take advantage of the public. Black Mountain needs to be accountable and responsible and not raise rates simply to raise rates. I DO NOT support this application for service and Black Mountain needs to run a service in a sensible manner. If they can't do that then maybe it's time to look at different personnel that have the public's interest at heart.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
1/26/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128538 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 11:39 AM

First Name: VERA **Last Name:** SEMETKO **Account Name:** VERA SEMETKO
Address: <<< REDACTED >>>
City: SCOTTSDALE **State:** AZ **Zip Code:** 85266
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207 **Docket Position:** Against
THIS ORGANIZATION IS BEING TOTALLY UNFAIR

		Investigation	
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128543 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 11:37 AM

First Name: William **Last Name:** Scott **Account Name:** William Scott
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207 **Docket Position:** Against

Liberty Utilities is applying for a rate increase. The rate will go to \$87.77 from \$65.40 and later to \$94.40. This fee is charged to handle paperwork only, since their treatment plant is shutdown. The cost of closing the plant should not have to be born on the backs of the ratepayers. We shouldn't be 'fined' for bad business decisions and poor management. I understand they own the sewer lines in our community. But this should not be a license to steal. The ACC is the only protection the publuc has to prevent this type of unlimited fee increases. Please find in favor of the ratepayer in this case. NO RATE INCREASE! Thank you, William Scott

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 1/27/2016
Opinion Number: 2016 - 128528		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/27/2016 11:34 AM	

First Name: Susan	Last Name: Warren	Account Name: Susan Warren
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

When Liberty Water took over for Black Mountain Sewer our monthly bill was \$34. In a flash the cost went to \$65.46 and now they are wanting yet another increase. All of our other utilities are provided by the City of Scottsdale; we have no choice in this matter. To have Liberty demand another increase - and provide for yet another in the future - is robbery. Liberty Utilities Docket Nos. SW-02361A-15-0206/15-0207. We protest vehemently; this is a retirement community and it is impacting our property values. Thank you, Susan and Larry Warren

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128522 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 10:50 AM

First Name: Robert **Last Name:** Fisher **Account Name:** Robert Fisher
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

Dear sirs, I am a resident in Winfield HOA, north Scottsdale. My sewer service is by Liberty, Black Mountain. I am a Scottsdale citizen. Our community is under the control of a private sewer system and we had no input or choice in this. We are already paying higher rates than our fellow citizens of Scottsdale and now are notified of further rate hikes that border on being confiscatory. This is unjustified, unfair, and puts our property values in jeopardy. We are mostly a retirement community and as such need protection from predatory monopolies who can and definitely would take as much as they can get from us. Please review comparable sewer rates for my Scottsdale neighbors and keep us in line with the fair rates charged to them. This is your mission and duty; to protect and serve the citizens not to allow predatory monopolies to severely abuse us. Very sincerely, Robert M. Fisher Margaret A. Bruns 33159 N. 72nd Way Scottsdale

Investigation

Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128525 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 10:54 AM

First Name: Frederick **Last Name:** Waits **Account Name:** Frederick Waits
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Cell: <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207 **Docket Position:** Against
The proposed rate hike for a monopoly has no merit and we feel is unfair and excessive. We see No Justification for the increase and oppose it!

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Opinion Date: 1/27/2016

Opinion Number: 2016 - 128521

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 1/27/2016 10:52 AM

First Name: DAVID

Last Name: TALBERT

Account Name: DAVID TALBERT

Address: <<< REDACTED >>>

City: SCOTTSDALE

State: AZ

Zip Code: 85266

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation

Division: sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

FOR 15 YEARS USERS OF LIBERTY UTILITIES HAVE BEEN PAYING THEM TWICE THE MONTHLY FEE AS OPPOSED TO WHAT WE WOULD HAVE BEEN PAYING IF WE HAD THE GOOD FORTUNE TO HAVE SCOTTSDALE BILL US. LIBERTY USES SCOTTSDALE'S INFRASTRUCTURE SO IN ESSENCE ONLY BILLS US. THIS INSANE ARRANGEMENT IS A PRIVATE DEAL THAT OCCURRED YEARS AGO THAT HURT THE PUBLIC. I OPPOSE THE APPROVAL OF THE APPLICATION FOR A RATE INCREASE BY LIBERTY UTILITIES. APPROVAL WOULD COMPOUND THE SITUATION OF EXCESS FEES WE HAVE BEEN SUBJECT TOO FOR 15 YEARS. HERE IS A NOVEL THOUGHT, WHY NOT DIRECT LIBERTY UTILITIES TO USE THEIR OWN MONEY TO PAY FOR THIS PROJECT. I HAVE ALREADY PAID THEM OVER \$5000 IN THE LAST 15 YEARS OVER AND ABOVE WHAT SCOTTSDALE WOULD HAVE CHARGED. MULTIPLY THAT BY ALL THEIR CUSTOMERS IN THE AREA AND THAT IS A REALLY BIG NUMBER. PLEASE MAKE A DECISION IN FAVOR OF THE RESIDENTS. THANK YOU, DAVID TALBERT

Investigation

Date:

Analyst:

Submitted By:

Type:

1/27/2016

Jenny Gomez

Telephone

Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 1/27/2016
Opinion Number: 2016 - 128517		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/27/2016 10:40 AM	

First Name: Carolyn	Last Name: Byrne	Account Name: Carolyn Byrne
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266
Home: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

Please be informed that I oppose the application for a rate increase by Liberty Utilities in Docket Nos. SW-02361-A-15-0206/15-0207.

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128506 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 8:49 AM

First Name: Roslyn **Last Name:** Tayne **Account Name:** Roslyn Tayne
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Home: <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207 **Docket Position:** Against
There is nothing that warrants this increase!!

		Investigation	
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 1/27/2016
Opinion Number: 2016 - 128531	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/27/2016 11:42 AM	

First Name: Lawrence	Last Name: Anderson	Account Name: Lawrence Anderson
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

Liberty Utilities has filed for a rate increase. We reside in the City of Scottsdale, but are not serviced by the City. Liberty rates are already higher than any other published rate in the state. Please do not approve this proposed increase, which would make sewer rates almost \$90.00 per month (three times the national average).

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 2/9/2016
Opinion Number: 2016 - 128796	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Consolidation Opposed	Closed Date: 2/9/2016 3:26 PM	

First Name: Alice	Last Name: Dalgetty	Account Name: Alice Dalgetty
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
Linda Byrd	
Phone: <<< REDACTED >>>	Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission to raise Winfield Community sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77. This is a 35% increase over an already extremely high service bill. If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval to a total monthly bill of \$94.20 in the future. This is an increase of almost 50%! I feel that as a citizen of Scottsdale, we should be entitled to Scottsdale utility (sewer) rates. Our community should be given the opportunity to connect to Scottsdale sewer lines. We have been held hostage by Black Mountain/Liberty Utilities since the inception of our Community in the late 1990s. I therefore object to the rate increase proposed by Liberty Utilities.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
2/9/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed.

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 1/29/2016
Opinion Number: 2016 - 128613	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/29/2016 9:29 AM	

First Name: Donald E. & Roxanne	Last Name: Franko	Account Name: Donald E. & Roxanne Franko
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207	Docket Position: Against
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January 26, 2016

Dear Commissioners:

Please accept this letter opposing the latest rate increase requested by Liberty Utilities for sewer services to the North Scottsdale areas to which they provide services. Their present rates are now nearly 300% greater than those of the other homeowners of the City of Scottsdale.

Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission (ACC) to raise our sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77.

If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval by the ACC to a total monthly bill of \$94.20 in the future.

I strongly oppose this application, docket Nos. SW-02361A-15-0206/15-0207, considering Liberty Utilities (Black Mountain sewer Corp) has been granted numerous rate increases over the recent number of years that has grown their utility rates that already greatly exceeds those of the City of Scottsdale and all other utility company's providing similar services.

Thank you in advance for rejecting this application for a proposed rate increase.

Sincerely,

Donald & Roxanne Franko

Date:	Analyst:	Investigation Submitted By:	Type:
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SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

1/29/2016

Michael Buck

Telephone

Investigation

Entered for the record and docketed. Closed

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 1/27/2016
Opinion Number: 2016 - 128507	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/27/2016 9:08 AM	

First Name: Karen	Last Name: Krivacek	Account Name: Karen Krivacek
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266
Cell: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207	Docket Position: Against
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Oppose approval for the rate increase of the application for a rate increase by Liberty Utilities for the sewer billing at Winfield subdivision in North Scottsdale. Thanks for your consideration.

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. closed

SW-02361A-15-0207

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128546 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 9:18 AM

First Name: Alan and judy **Last Name:** Rosell **Account Name:** Alan and judy Rosell
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission (ACC) to raise our sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77. If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval by the ACC to a total monthly bill of \$94.20 in the future. I am a resident in Winfield HOA, north Scottsdale. My sewer service is by Liberty, Black Mountain. I am a Scottsdale citizen. Our community is under the control of a private sewer system and we had no input or choice in this. We are already paying higher rates than our fellow citizens of Scottsdale and now are notified of further rate hikes that border on being confiscatory. This is unjustified, unfair, and puts our property values in jeopardy. We are mostly a retirement community and as such need protection from predatory monopolies who can and definitely would take as much as they can get from us. Please review comparable sewer rates for my Scottsdale neighbors and keep us in line with the fair rates charged to them. This is your mission and duty; to protect and serve the citizens not to allow predatory monopolies to severely abuse us. Very sincerely, Dr. Alan Rosell

		Investigation	
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128509 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 10:00 AM

First Name: Dale **Last Name:** Parker **Account Name:** Dale Parker
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207 **Docket Position:** Against

Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission (ACC) to raise my sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77. If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval by the ACC to a total monthly bill of \$94.20 in the future. Please vote NO

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128511 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 10:12 AM

First Name: Patrick **Last Name:** O'Keeffe **Account Name:** Patrick O'Keeffe
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207 **Docket Position:** Against
I oppose the approval of the application for a rate increase by Liberty Utilities in Docket Nos. SW-02361A-15-0206/15-0207.

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 2/9/2016
Opinion Number: 2016 - 128798	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 2/9/2016 3:45 PM	

First Name: Stuart	Last Name: Klein	Account Name: Stuart Klein
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207	Docket Position: Against
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Commissioners:

I would request that the Commission not approve a rate increase to Liberty Utilities (Black Mountain Sewer Corp). As a rate payer, I believe the \$65.40 per month (which is much more than Scottsdale residence pay) is more than enough. The Commission should look out for the rate payer and not approve any increase.

Also, their contract, which ends this December, should not be renewed with the City of Scottsdale.

Stuart Klein

Investigation			
Date:	Analyst:	Submitted By:	Type:
2/9/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed.			

SW-02361A-15-0207

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128512 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 10:26 AM

First Name: Larry **Last Name:** Paul **Account Name:** Larry Paul
Address: <<< REDACTED >>>
City: scottsdale **State:** AZ **Zip Code:** 85266
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

I don't understand why a utility company has to or should be allowed to raise fees/rates so dramatically. The numbers below equate to a minimum 34.16% and at the top end come to 43.99%. These numbers are completely out of reality in todays market of +/- 2% growth in wages and inflation Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission (ACC) to raise our sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77. If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval by the ACC to a total monthly bill of \$94.20. We are against this request Larry & Mariann Paul

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128515 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 10:31 AM

First Name: Margaret M **Last Name:** Wilson **Account Name:** Margaret M Wilson
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207 **Docket Position:** Against
I oppose the approval of the application for a rate increase by Liberty Utilities in Docket Nos. SW-02361A-15-0206/15-0207

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128516 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 10:38 AM

First Name: IRA AND ARLENE **Last Name:** FERTIK **Account Name:** IRA AND ARLENE
FERTIK
Address: <<< REDACTED >>>
City: SCOTTSDALE **State:** AZ **Zip Code:** 85266
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

Nos. SW-02361A-15-0206/15-0207 We oppose Liberty Utilities (Black Mountain Sewer Corp) request for a rate increase. The current rate is already higher than those of other cities in Arizona. Most of the home owners are retirees who are on a fixed income. We request that you do not approve the rate increase. Thank you

		Investigation	
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 1/27/2016
Opinion Number: 2016 - 128518		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/27/2016 10:43 AM	

First Name: Clark	Last Name: Catelain	Account Name: Clark Catelain
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

Our sewer water is being piped to the City of Scottsdale for processing. If our sewer account was being handled by Scottsdale, our bills would currently be lower. And now with the requested increase we will be paying about double what we would be paying if the City had our account. And what are we getting for that? Liberty Water is merely pocketing the difference. My understanding is that the proposal, if approved, could result in our sewer bill going up another 50% over the next few years without a further ACC review. Please look very closely at the justification for this increase - I find it hard to believe that Liberty's costs are rising that much.

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 1/27/2016
Opinion Number: 2016 - 128508 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 1/27/2016 10:05 AM

First Name: Volker uns Sandra **Last Name:** Gruhl **Account Name:** Volker uns Sandra Gruhl
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85266
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation **Division:** sewer

Nature Of Opinion

Docket Number: SW-02361A-15-0207 **Docket Position:** Against

The proposed rate increase by Liberty Utilities- Black Mountain Sewage is outrageous and out of proportion. Please protect us from this enormous fee and deny the increase. Volker und Sandy Gruhl

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

SW-02361A-15-0207

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 1/27/2016
Opinion Number: 2016 - 128535	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/27/2016 11:41 AM	

First Name: James &Rosemarie	Last Name: Coney	Account Name: James &Rosemarie Coney
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266
Cell: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207

Docket Position: Against

We are senior citizens and on a fixed income that purchases less and less each year. The proposed increase in rates will put additional strain on our limited resources. Every dollar is important to us at this stage in our lives. Thank you for the consideration of our position.

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/27/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

SW-02361A-15-0206

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 2/4/2016
Opinion Number: 2016 - 128713	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 2/4/2016 10:53 AM	

First Name: PETITION	Last Name: PETITION	Account Name: PETITION PETITION
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Address:

City:	State:	Zip Code:
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Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0206

Docket Position: Against

*** (Received 3 opinions opposing SW-02361A-15-0206 & 15-0207) ***

Please accept this letter opposing the latest rate increase requested by Liberty Utilities for sewer services to the North Scottsdale areas to which they provide services. Their present rates are now nearly 300% greater than those of the other homeowners of the City of Scottsdale.

Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission (ACC) to raise our sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77.

If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval by the ACC to a total monthly bill of \$94.20 in the future.

I strongly oppose this application, docket Nos. SW-02361A-15-0206/15-0207, considering Liberty Utilities (Black Mountain sewer Corp) has been granted numerous rate increases over the recent number of years that has grown their utility rates that already greatly exceeds those of the City of Scottsdale and all other utility company's providing similar services.

Thank you in advance for rejecting this application for a proposed rate increase.

SW-02361A-15-0206

Arizona Corporation Commission
Utilities Complaint Form

Submitted by:

1. Dee Gordon
2. Karen Atkinson
3. Nancy & Peter Pitarys

		Investigation	
Date:	Analyst:	Submitted By:	Type:
2/4/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 2/4/2016
Opinion Number: 2016 - 128677		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed		Closed Date: 2/4/2016 11:19 AM

First Name: Derrick	Last Name: Hyatt	Account Name: Derrick Hyatt
Address: <<< REDACTED >>>		
City: Carefree	State: AZ	Zip Code: 85377
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207

Pursuant to a conversation with Jay L Shapiro Lawyer for Liberty Utilities (Black Mountain Sewage); when I returned from Sweden I was informed that I would have to bring forth a lawsuit in a request for discovery the macros that were used on most of the MS Excel worksheets that Thomas Bourassa a rate case consultant prepared based on the macro formulas used to determine the rate increase for both Cave Creek and Carefree would "approximately be increased by \$13.78 per month, increasing the bill from \$65.24 + 0.16 (ACCA) = \$65.40 to \$79.20 or 8.2 % increase. The average commercial customer bill would change from \$401.00 to \$264.60 a decrease of \$136.40; a 65%. I have lived at my current address for more than 13 years whereby 'Black Mountain Sewage never made any improvements when told that my residential sewage is coupled to the Carefree Resort Inn which is a connected to my sewage line and when the 'grease trap at the restaurant overflows I get the rancid smell of burnt bacon which produces cockroaches. These cockroaches enter my home when I travel abroad or vacation at my summer house. The sewage system leaks and sooner or later we may have "sinkholes" at the Carefree Estates. My water usage is approximately less than 3000 gallons per month this is due to the fact that I'm both a conservative and also a conservationist. Carefree water charges me for both a meter @ 41.36 + water usage of \$3.34 per 1000 first 8000 gallons \$16.17, plus Tax of \$9.3%. Black Mountain in the past made no changes in infrastructure and charged the HOA approximately \$46.48 per home owner until Liberty Water & Sewage took over. It appears that maybe one reason I can't get a meter for a new sewage out pipe that was built two years ago is due to the fact that my sewage pipe is co-mingled with a Commercial entity (Carefree Resort Inn)? Most of the homeowners at the Carefree estates are unaware of the rate increase for 2016 and also unaware of the real condition of the sewer system as well as most haven't a clue to disengage from Liberty Sewage service if they are gone for more than three to six-months out of the year. The Arizona Constitution, Article 15, Section 12, mandates in part "charges made for service rendered or to be rendered by a public service corporation with this state shall be just and reasonable, and no discrimination in charges, service, or facilities shall be made between persons or places for rendering a like and contemporaneous service". 2. The Arizona State Legislature addresses discrimination pursuant to "A.R. S 940-334. As stated the worksheets where prepared by an accountant with very little knowledge of the Carefree Estates HOA and its history with Black Mountain. There have been no real capital improvements that I'm aware of like a meter to gauge actual usage and billed for actual usage this appears to be a prima facie case of discrimination. Liberty Water and Sewage Services provides this service to customers in Avondale Arizona. As you know Liberty Waters has deep pockets and a fabulous success story on return on equity. I have a quantitative methods background and the current rate and the new proposed rate doesn't add up. Respectfully, Derrick R Hyatt

Investigation

Date:	Analyst:	Submitted By:	Type:
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SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

2/4/2016

Jenny Gomez

Telephone

Investigation

Noted and filed for the record in Docket Control.

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 1/29/2016
Opinion Number: 2016 - 128608	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/29/2016 8:35 AM	

First Name: Bill	Last Name: Newell	Account Name: Bill Newell
Address:		
City:	State:	Zip Code:

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207	Docket Position: Against
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01/25/2016

Commission Members,

We reside in the Winfield community located in North Scottsdale. Liberty Utilities (Black Mountain Sewer Corp.) is a private sewer company that services our development. They have applied to the Arizona Corporation Commission to raise our sewer rates to \$79.20 plus a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77. If approved, the monthly surcharge could be increased over time to a cap of \$15.00 per month without further approval by the ACC.

These pending rate hikes are totally out of line. We are currently paying higher rates than any of our neighboring Scottsdale homeowners. If given a choice, we would immediately drop Liberty Utilities and join the company that services our area.

The residents of Winfield are not asking for free service; we are more than willing to pay our fair share. However, we feel abused and need your protection from a predatory monopoly. Please review comparable sewer rates for other homeowners in our area and keep us in line with them.

Thanks for your help

Bill Newell

Sincerely,

		Investigation	
Date:	Analyst:	Submitted By:	Type:

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

1/29/2016

Michael Buck

Telephone

Investigation

Entered for the record and docketed. Closed

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 2/2/2016
Opinion Number: 2016 - 128657	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 2/2/2016 9:06 AM	

First Name: Dana	Last Name: Cynil	Account Name: Dana Cynil
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207	Docket Position: Against
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January 24, 2016

(Application for a rate increase by Liberty Utilities) Dear Commissioners:

Please accept this letter opposing the latest rate increase requested by Liberty Utilities for sewer services to the North Scottsdale areas to which they provide services. Their present rates are now nearly 300% greater than those of the other homeowners of the City of Scottsdale.

Liberty Utilities (Black Mountain sewer Corp) has applied to the Arizona Corporation Commission (ACC) to raise our sewer rates from the current monthly bill of \$65.42 to \$79.20 plus adding a monthly surcharge of \$8.57, bringing the total monthly sewer bill to \$87.77.

If approved, the monthly surcharge could be increased over time to a cap of \$15/month without further approval by the ACC to a total monthly bill of \$94.20 in the future.

I strongly oppose this application, docket Nos. SW-02361A-15-0206/15-0207, considering Liberty Utilities (Black Mountain sewer Corp) has been granted numerous rate increases over the recent number of years that has grown their utility rates that already greatly exceeds those of the City of Scottsdale and all other utility company's providing similar services.

Thank you in advance for rejecting this application for a proposed rate increase.

Sincerely,

Name: Dana Cynil

Street Address: <<< REDACTED >>>

Scottsdale, AZ 85266

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigation

Date:

Analyst:

Submitted By:

Type:

2/2/2016

Michael Buck

Telephone

Investigation

Entered into the record and docketed. Closed

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 1/29/2016
Opinion Number: 2016 - 128614	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 1/29/2016 9:38 AM	

First Name: Anthony	Last Name: Wens	Account Name: Anthony Wens
Address: <<< REDACTED >>>		
City: Scottsdale	State: AZ	Zip Code: 85266

Company: Liberty Water-Black Mountain Sewer Corporation	Division: sewer
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Nature Of Opinion

Docket Number: SW-02361A-15-0207	Docket Position: Against
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January 24, 2016

Dear Commissioners:

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Thank you in advance for rejecting this application for a proposed rate increase.

Sincerely, Name: Anthony Wens

Street Address: <<< REDACTED >>>

Scottsdale, AZ 85266

SW-02361A-15-0207

**Arizona Corporation Commission
Utilities Complaint Form**

Investigation

Date:

Analyst:

Submitted By:

Type:

1/29/2016

Michael Buck

Telephone

Investigation

Entered for the record and docketed. Closed
